#### **DEPARTMENT OF THE ARMY**



HEADQUARTERS, U. S. ARMY DENTAL ACTIVITY FORT HUACHUCA, ARIZONA 85613-7040

REPLY TO ATTENTION OF

DSBJ-CDR (100)

13 December 1999

#### MEMORANDUM FOR ALL DENTAC PERSONNEL

SUBJECT: U.S. Army Dental Activity (DENTAC) Policy Letter #00-03 -- Policy on Endodontic Care to Local Civilian Dentists

1. Purpose. To provide policy and procedures for referral endodontic care for soldiers to local civilian dentists.

### 2. Policy.

- a. This procedure is authorized only for active duty soldiers assigned to USAIC&FH.
- b. The decision to refer will occur only after thorough discussion between referring dentist and patient, and the mutual decision and agreement on the necessity to obtain a postendodontic, final restoration. Before referral, patients will demonstrate acceptable levels oral hygiene.

#### 3. Procedures.

- a. Referring dentist assigned to the Fort Huachuca DENTAC will prepare DD Form 2161 (encl 1), completing the "Reason for Request" and "Provisional Diagnosis."
  - b. Team administrative staff will do the following:
    - (1) Make an appointment with the civilian endodontist.
- (2) Emphasize to the patient, by written agreement, the importance of keeping this appointment (encl 2).
- (3) Provide a strip map to the patient showing office location (encl 3).
  - (4) Prepare MMSO Claim Form for the patient (encl 4).
- (5) Fax a copy of the DD Form 2161 to the DENTAC secretary, and provide the original to the patient.

Policy letter #00-03 supersedes #99-16, dated 12 May 99

#### DSBJ-CDR

SUBJECT: U.S. Army Dental Activity (DENTAC) Policy Letter #00-03 -- Policy on Endodontic Care to Local Civilian Dentists

- (6) Place a copy of the DD Form 2161 in the patient's dental record and maintain a suspense log of referred patients.
- c. The civilian dentist's administrative staff will do the following:
- (1) Obtain the signature of the soldier on the MMSO Claim Form, block 10, verifying he/she has received dental treatment.
- (2) Mail the MMSO Claim Form, bill for treatment, and completed DD Form 2161 rendered to the following address:

Commander

U.S. Army Dental Activity ATTN: DSBJ-CDR (Mrs. Price) Fort Huachuca, AZ 85613-7040

- d. The DENTAC commander will review the referral and claim forms to determine if the charges are appropriate. If so, then will sign off on the MMSO Claim Form, block 11, and forward to the DENTAC secretary.
  - e. The DENTAC Secretary will do the following:
- (1) Before the patient has received treatment, the secretary will fax the DD Form 2161 to the Military Medical Support Office at Great Lakes, Illinois, (847) 688-7394, then follow-up with a call ((888) 647-6676, ext 711 or 714)) to obtain the prior approval number.
- (2) After the patient has received treatment and upon receipt of the completed DD Form 2161 and accompanying MMSO Claim Form, the secretary will then mail or fax the provider's invoice, the DD Form 2161, and MMSO Claim Form to Great Lakes for payment directly to the provider.

4 Encls

HARLAND G. LEWIS, JR. Colonel, Dental Corps Commanding

# KEFEKKAL FUK CIVILIAN WEDICAL CAKE SUBMIT CHARGES TO: REFERRING UNIFORMED SERVICES FACILITY ☐ CHAMPUS

MEDICAL RECORD			CONSULTATION SHEET					
		REQU	JEST					
TO: Dr. Don Robertson		FROM: (Requestit U.S. Army D	ng physician or act Dental Activ	vity) vity, Fort Huach	DATE OF R	EQUEST Enter date		
REASON FOR REQUEST (Con								
-	the patient's words							
probable etiological								
Signs: radiolucency	Y/N, sensitivty to percu	ssion and/or temper	ature, mob	ility, root resor	ption Y/N, etc	•		
ANTICIPATED LENGTH C	F TREATMENT							
PROVISIONAL DIAGNOSIS tooth #: irreversible	pulpitis/periapical period	dontitis/etc.						
DOCTOR'S SIGNATURE	APP	PROVED *	PLACE OF CO	NSULTATION	ROUTINE	TODAY		
Dental Officer	Te	am Leader or OIC	BEDSIDE	ON CALL	72 HOURS	EMERGENCY		
		CONSULTAT	ION REPORT	•				
**Filled in by Dr. l	Robertson**							
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Dr. Robertson's Signature Dentification No.	ORGANIZATION  (For typed or written entries give: Nammiddle: grade, rank; rate; hospital facility)	e - last, first,	reverse side)	REGISTER NO.	DD FORI	WARD NO.		
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Dr. Robertson's Signertification no.  Patient's identification  **Team admin staff	ORGANIZATION  (For typed or written entries give: Name middle: grade, rank; rate; hospital facility)  fills in this section**	e - lass, firss. or medical	reverse side)	REGISTER NO.	DD FORI	WARD NO.		
Dr. Robertson's Signertification No.  PATIENT'S IDENTIFICATION  **Team admin staff	ORGANIZATION  (For typed or written entries give: Nammiddle: grade, rank; rate; hospital facility)  fills in this section**	e - lass, firss. or medical	reverse side)	REGISTER NO.	DD FOR	WARD NO.		
Dr. Robertson's Signertification No.  PATIENT'S IDENTIFICATION  **Team admin staff	ORGANIZATION  (For typed or written entries give: Name middle: grade, rank; rate; hospital facility)  fills in this section**	e - lass, firss. or medical	reverse side)			WARD NO.		

	APPROVAL	
* Signature of Commander or designated representative n	nust appear in "approved" block on front of form.	
***	PATIENT INFORMATION	
specific services are not available at this medical recommended that you get the medical services you	determined that you require the medical services shown in facility. After considering other sources of care available ou need from local civilian sources. The Uniformed Services civilian care recommended by your physician be sent to:	for you, your physician has
<u> </u>	ou will be the same as if you received the care in this facility rescribed under current terms of the CHAMPUS program.	<b>y.</b>
The Health Benefits Coordinator at this facility will	answer any questions you have concerning this determination	on.
cost-sharing provisions. Allowable charges, provide a. Make arrangements to see the type of civilia b. File your CHAMPUS claims regularly (every recommended.	consideration, insure that the Health Benefits Coordinator ful er participation, and claim filing procedures for your particula an provider recommended by your physician at this facility. 30 days). Attach a copy of this form with each CHAMF indicates your understanding of how payment will be ma	ar case. You should also: PUS claim submitted for care
INFORM	MATION FOR CIVILIAN PROVIDERS ON CARE	
This patient is being referred to you for the service:	s indicated on the front of this consultation sheet. Your cha	arges should be submitted to:
	uca	Please send your itemized
	VIFORMED SERVICES MEDICAL FACILITY	
Complete mailing address of referring medical facility	Commander U.S. Army Dental Activity ATTN: DSBJ-CDR (Attn: Ms. Price) Fort Huachuca, AZ 85613-7040	
NOTE: Use provided pre-addressed envelope for return o	f consultation report.	
	n in the CHAMPUS program are described on the CHAMPUS ticipating providers should send properly completed claims t	
Address of CHAMPUS Contractor for your area	Send completed consultation report to:	
NOTE: Use provided pre-addressed envelope for return or	f consultation report.	
services, including diagnos	pate in the CHAMPUS program, please give the patient an stic information (ICDA or DSM II is acceptable). The patie CHAMPUS payment will be made to the patient.	

PLEASE INCLUDE A COPY OF THIS COMPLETED CONSULTATION SHEET WITH EACH CHAMPUS CLAIM YOU SUBMIT TO THE CONTRACTOR.

USAPPC V1.00

Health Benefits Advisor signature \_

#### ENDODONTIC -- ROOT CANAL -- REFERRALS

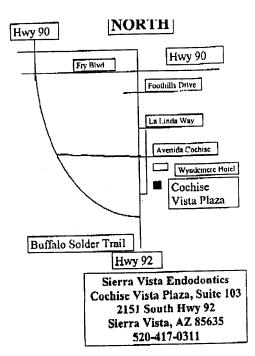
- 1. The Fort Huachuca DENTAC is now referring certain root canal cases to a civilian specialist. If this program works, patients will rarely be sent to William Beaumont Medical Center, El Paso, Texas. This is a great convenience for our military patients.
- 2. It is extremely important that you report for your appointment on time, or that you personally cancel your appointment a minimum of 24 hours prior to your scheduled appointment.
- 3. Your full cooperation is appreciated.

PATIENT	SIGNATURE:	

Sierra Vista Endodontics Cochise Vista Plaza, Suite 103 2151 South Hwy 92 Sierra Vista, AZ 85635 520-417-0311

## Don C. Robertson, DDS, MPH, MS Practice Limited to Endodontics

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	First Name	MI.   2. Pay Grade / Rank   3. Social Security #
4. Branch of Service:	***************************************	
USA USN	USMC	USAF Other:
USAR* USNR	* USMCR*	USAFR*
Army NG (Active)	Army NG (Inactiv	re)* Air NG (Active) A ir NG (Inactive)*
* For service members in an treatment has been found to		propriate eligibility documentation must be provided if -connected injury.
5. Current Duty Station (wor	k location)	6. Patient's Home Address:
Command	UIC	Street Address
Street Address		City State Zip Code
		State Zap code
City	State Zip Co	Home phone number (with Area Code)
7. Type of Care:	***************************************	
Emergency Treatment	Routine	Prior Approval Number issued by MMSO:
		#
	is outhorize the referrel	
8. Did a Military Dental Clin	ic authorize the referrar	of this care? Yes No
·		of this care? Yes No ion Dental Clinic, Fort Huachuca, AZ 85613-7040
·		
Name and location of refer	ring dental clinic: Run	ion Dental Clinic, Fort Huachuca, AZ 85613-7040
Name and location of refer  9. Has bill been paid?	YES NO If Yes, In Full SF 1164, Claim for Rei	In Part mbursement with the member's original signature
Name and location of refer  9. Has bill been paid?  If service member paid, a and proof of payment mus	YES NO If Yes, In Full SF 1164, Claim for Rei It be submitted with this	In Part  mbursement with the member's original signature claim.  ved this care and the information provided is accurate.
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Name and location of refer  9. Has bill been paid?  If service member paid, a and proof of payment mus  10. Service member's signature release of heads.  Signature  11. As/For the Commander of	YES NO If Yes, In Full SF 1164, Claim for Rei It be submitted with this Ire: I certify that I recei Ith care records related to	In Part  mbursement with the member's original signature claim.  ved this care and the information provided is accurate. o this care.  Work Phone Number (with Area Code)  ce member, I certify that this individual is eligible for  G. Lewis, Jr., COL, DC (520) 533-3144